

# Migrating from Microsoft® Exchange to Novell® GroupWise® 7

Secure, Reliable Collaboration Within and Beyond Your Organization

[www.novell.com](http://www.novell.com)

PRODUCT BROCHURE

Your collaborative environment is where your work gets done. With an estimated 80 percent of your company's intellectual property flowing through e-mail every day, security is paramount. And because business shuts down when e-mail goes down, it's vital for your collaboration solution to run without interruption. Novell® GroupWise® 7 provides secure, reliable collaboration to drive efficient business. It's the leading alternative to Microsoft® Exchange—and companies are making the switch every day.

## SECURE COLLABORATION FOR A CHANGE

Without a secure, reliable collaboration system, your business faces serious risks. Beyond lost productivity, consider the negative impact an unreliable system has on customer loyalty and business opportunity. Of course, there's also a very real potential for legal consequences posed by a loss of intellectual property or non-compliance of regulatory mandates.

If you're running Microsoft Exchange 5.5, you're well aware of the ongoing challenges involved with keeping your system secure and available. Unfortunately, changing to the current version of Exchange also means deploying Active Directory\*.

By upgrading to Novell GroupWise 7, you can avoid a costly, laborious and disruptive Exchange upgrade that's laced with exorbitant licensing fees and ongoing administration challenges. What's more,

you'll gain a far more secure and reliable collaborative environment in the process.

Novell GroupWise 7 is the premier communications and collaboration tool that helps you maintain secure, authenticated communication within your organization, as well as with companies and individuals beyond your firewall. Equally important, its rich security capabilities and streamlined management provide peace of mind for your IT staff.

## PROTECTION AND AVAILABILITY YOU CAN COUNT ON

GroupWise is based on a proven, highly reliable architecture that minimizes downtime. In fact, it has 69 percent less downtime than Exchange. In a February 2005 reliability study of GroupWise customers, 52 percent said they haven't had to reboot their GroupWise system for over six months,

# N

*"We periodically look at Microsoft, but Active Directory doesn't compare to the strength of eDirectory for managing users and objects. We have extreme confidence in our Novell systems. We do intrusion tests twice a year and have watched hired hackers get into a Microsoft environment, but they have never been able to break Novell."*

—Annetta Smith,  
vice president  
of information systems,  
Harbor Federal Bank

**Novell**®

*“One of the reasons we chose to upgrade to Novell GroupWise was to maintain stability and security. In seven years, we have never had a serious virus attack or e-mail outage.”*

—Ron Blakey,  
director of  
information  
technology,  
The Region of Durham

#### Vulnerabilities documented by CERT.org (March 2005)

- *GroupWise*: 4
- *Notes/Domino*\*: 67
- *Exchange/Outlook*\*: 287

and 87 percent have experienced less than 10 hours of unplanned downtime per year. A big part of this reliability is attributable to superior technical engineering and thorough testing, which results in distributing far fewer patches than Exchange has to.

Companies that require exceptional security and reliability choose GroupWise. In fact, many government agencies and industry leaders in the healthcare, airline, financial services and banking industries choose GroupWise as their collaboration solution for this reason. GroupWise 7 keeps critical data secure and people productive by doing the following:

- Supporting all major security standards, including Secure Sockets Layer (SSL), Secure Multipurpose Internet Mail Extension (S/MIME), Public Key Infrastructure (PKI) and Transport Layer Security (TLS)
- Offering tight integration with leading anti-virus and anti-spam solutions
- Providing built-in redundancy features—such as LDAP pooling—to keep essential services available to your users, even in the rare event of a system glitch or hardware failure
- Working with Novell eDirectory™, the foundation for many of the world’s largest identity management deployments and the directory of choice for more than 30,000 companies

#### THE VALUE OF EFFICIENT ADMINISTRATION

GroupWise 7 gives you the best in communications and collaboration capabilities while minimizing the cost of implementing, managing and maintaining a

high-performance system. Here are several ways GroupWise 7 helps your IT staff work smarter:

- A single GroupWise administrator can easily manage more than 10,000 users; in fact, several GroupWise administrators currently manage more than 20,000 users each.
- GroupWise can handle a load capacity up to 200 times greater than that of Exchange, reducing your hardware acquisition and management costs.
- Adherence to new regulatory requirements helps you manage business risks.
- The GroupWise licensing model is more flexible and affordable than that of Microsoft Exchange.

#### NATIVE OUTLOOK SUPPORT

GroupWise Outlook Connector supports Outlook 2002 and 2003, allowing you to use the Outlook front-end to access these features:

- E-mail, tasks and notes
- Calendaring with Busy Search
- Shared folders
- “Today” view
- ActiveSync\* support (Palm\*, PocketPC)
- PST files
- Offline mode (GW caching)
- Delegated support (proxy)
- Signatures
- Personal and system address books

#### MIGRATION MADE SIMPLE

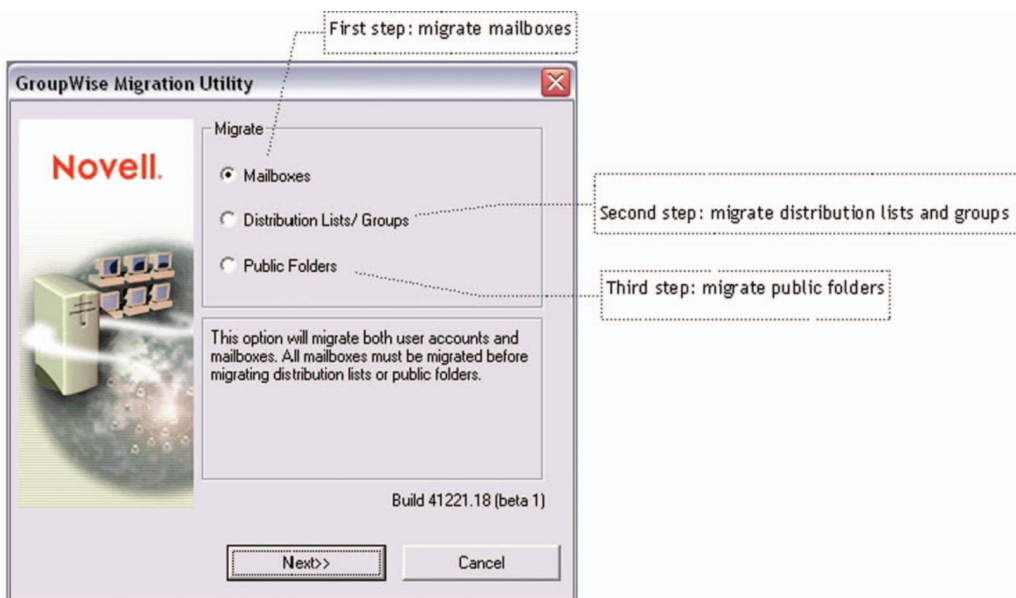
MeritCare, a Midwest healthcare system provider, recently migrated 6,500 users from Microsoft

Exchange to Novell GroupWise over a single weekend. Today, a new GroupWise Migration Utility makes it even easier to switch from Microsoft Exchange 5.5 or Outlook 2000 (or later).

The GroupWise Migration Utility uses a simple, automated process to place current user data directly into the GroupWise database and

automatically create eDirectory accounts for new users. It supports these data types:

- E-mail, calendar and tasks
- Outlook journals
- Attachments
- Address books (contacts)
- PST files



The Novell GroupWise Migration Utility for Microsoft Exchange 5.5\* guides you through a simple three step process to migrate data and users to GroupWise.

## OPEN MEANS CHOICE AND FLEXIBILITY

Collaboration by its very nature involves multiple people, technologies, products and companies. As an open, multiplatform collaboration environment, GroupWise preserves your IT investments and keeps your options open for the future. That's the power of open standards and open APIs.

Maybe you're migrating to Linux\* to gain increased flexibility and lower your total cost of ownership. Maybe you're looking to improve security and business efficiency while reducing management expense. Whatever your reasons, here are several important points to keep in mind:

- You can run GroupWise 7 on NetWare®, Windows\* or Linux servers. (Both SUSE® LINUX and Red Hat\* are supported.)
- You can gain support for a vast array of clients, including Evolution™, Windows, Linux and Mac\*, as well as WebAccess and an Outlook plug-in.

*"We save a tremendous amount of money with Novell licensing. I stopped counting at \$500,000."*

—Brian Diegan,  
vice president  
of information technology,  
First National Bank  
of Pennsylvania

*"GroupWise is head and shoulders above Microsoft Exchange. My peers at other organizations describe problems with their Exchange e-mail systems that I don't even think about. And now that GroupWise is supported on Linux, we will enjoy additional savings on collaboration."*

—Steve O'Brien,  
director of information  
technology operations,  
Jefferson County, CO

- You can solve your business problems with value-added business solutions and technologies from third-party developers and the open source community that easily integrate with GroupWise 7.

### GROUPWISE 7: EVALUATE TODAY

Whether you're tired of dealing with the Microsoft Exchange security vulnerabilities or you are simply excited at the prospect of a painless upgrade that requires fewer servers, less downtime and less ongoing administration expense, take a closer look at Novell GroupWise today at [www.novell.com/groupwise](http://www.novell.com/groupwise).

### GROUPWISE 7 ENHANCED AND NEW FEATURES

FEATURE	GROUPWISE 7	EXCHANGE 5.5	EXCHANGE 2000	EXCHANGE 2003
E-mail	Y	Y	Y	Y
Mail Status Notification	Y	N	N	N
Instant Message	Y	N	Y	N
Calendar and Scheduling	Y	Y	Y	Y
Task Management	Y	Y	Y	Y
Web Access	Y	Basic	Basic	Y
Remote Synchronization	Y	Y	Y	Y
Outlook Interoperability	Basic	N	N	Y
Document Management	Y	N	N	N
Clustering Support	Y	Basic	Basic	Y
32-node Cluster Support	Y	N	N	N
Integration with Industry-leading Anti-virus Solutions	Y	Y	Y	Y
Multilevel Spam Filtering	Y	N	Y	Y
Attachment Blocking	Y	N	Y	Y
Support for Windows-powered Mobile Devices	Y—Available from Third Parties	N	N	Y
Support for Browser-based Devices Such as Mobile Phones and PDAs	Y	N	Basic	Y
Inbound Recipient Filtering	Y	N	N	Y
Junk E-mail Message Filtering and Protection	Y	N	Y	Y
Deployment and Migration Tools	Y—Available from Third Parties	Y	Y	Y
Linux Client	Y	N	N	N
Macintosh Client	Y	Y	Y	Y
Linux Server Support	Y	N	N	N

© 2005 Novell, Inc. All rights reserved. Novell, the Novell logo, the N logo, NetWare and GroupWise are registered trademarks, and eDirectory and Evolution are trademarks of Novell, Inc. in the United States and other countries. SUSE is a registered trademark of SUSE LINUX GmbH, a Novell business.

\*Mac is a trademark of Apple Computer, Inc. Domino is a registered trademark of IBM Corporation. Linux is a registered trademark of Linus Torvalds. Microsoft, ActiveSync, Outlook and Windows are registered trademarks, and Active Directory is a trademark of Microsoft Corporation. Palm is a trademark of Palm, Inc. Red Hat is a registered trademark of Red Hat, Inc. All other third-party trademarks are the property of their respective owners.

#### Novell Product Training and Support Services

For more information about Novell's worldwide product training, certification programs, consulting and technical support services, please visit: [www.novell.com/ngage](http://www.novell.com/ngage)

#### For More Information

Contact your local Novell Solutions Provider, or visit the Novell Web site at: [www.novell.com](http://www.novell.com)

You may also call Novell at:

1 888 321 4272 US/Canada  
1 801 861 4272 Worldwide  
1 801 861 8473 Facsimile

Novell, Inc.  
404 Wyman Street  
Waltham, MA 02451 USA

[www.novell.com](http://www.novell.com)